

Some Community Bank customers have received a communication from us regarding a potential compromise of Debit Mastercard information. At this time, we have not been able to identify the source of the compromise, but because we take our responsibility to protect our customers VERY seriously, we have taken a number of steps, as outlined below:

We have closed a number of cards as a result of possible compromise. Affected customers have received an email notification and/or a phone call from customer service alerting them to the action taken.

New cards have already been ordered and are currently in production. They will be mailed as soon as possible. New cards may be activated upon receipt by following the instructions included in the mailer.

Several Community Bank ATMs were taken out of service this past week to reduce the likelihood that any account(s) would have been accessed using the compromised Debit Mastercard information.

Customers may contact their local branch for assistance, or call 1-888-223-8099 during normal business hours with any questions.

Customers should diligently review their account activity as often as possible to monitor for any authorized activity. Any fraudulent activity should be reported immediately to FRAUD PREVENTION SERVICES 1-866-842-5208 or to a local branch.

We apologize for any inconvenience. Please know that all steps taken were done so using an abundance of caution to protect our customers.