



Changes to Our Branch Office Availability

Dear Valued Customer,

We hope that you had a wonderful Thanksgiving, even if it seemed quite different this year!

Here at Community Bank we are still busy working hard to serve your financial needs and keep our customers and employees safe as the pandemic surges around us.

In light of recent developments with the Coronavirus (COVID-19) pandemic, we need to make some changes to our branch services. Our branches will now operate as drive-up only, and our lobbies by appointment only, including those offices with Saturday hours (9 a.m. to noon). By making an appointment, you'll never have to wait outside or in line, and we can comply with all social distancing guidelines that are in effect. Branch locations and phone numbers can always be found on our website at www.communitybank.tv.

Our Brookline office (located at 714 Brookline Blvd., Pittsburgh PA 15226) does not have a drive-up facility, but will remain open by appointment or on a per transaction basis.

Our employees are wearing masks, and we ask that you wear a mask or facial covering too, when entering our branches. If you forget your mask, we will have one for you! If you can't wear a mask due to a medical condition, we will happily serve you through the drive-up!

Important reminders:

- ATMs are open and are available around the clock to get the cash you need for the upcoming holiday season!
- Your Community Bank ATM/Debit Mastercard is quick, safe and convenient! Use it anywhere MasterCard is accepted!
- Our Customer Care Center (1-888-223-8099) is now available on Saturdays from 9 a.m. to noon!
- If you are interested in applying for a loan, you can do so by visiting our website at www.communitybank.tv. If you've already applied and need to drop off information to your lender, you can do so by way of the drive-up.
- Be sure to call your local office ahead of time to make an appointment for whatever you need (e.g. new account, change signers, cashier's check or large deposit/withdrawal or if you have other special needs). In these cases, you can schedule an appointment with our branch staff to enter the branch so that you can still receive the same level of service you are accustomed to by our staff.
- Online and Mobile Banking are great for viewing account history, paying bills, paying other people, depositing checks, and transferring money.

Always remember that Community Bank is here for you if you are experiencing a hardship as a result of job loss, job reduction or illness. We are here for you, just as we have always been for 119 years.

Thank you for choosing Community Bank,

John H. Montgomery

President & CEO