



Dear Valued Customers,

The health and safety of our employees and customers continues to be our number one priority. Due to growing concerns over the Coronavirus (COVID-19) pandemic, **effective Friday March 20, 2020** all Community Bank offices will be operating on a limited service basis. This means that while we will remain on site to service you, our valued customers, we will limit in-person contact by closing our lobbies to customer traffic. Branch locations and phone numbers can be found on our website at www.communitybank.tv. We ask that during this time, you use the following Community Bank services for your banking needs:

All drive-up facilities will remain open. Our tellers can process the same transactions in the drive-up as they can in the branch. If you are in the process of opening a new account and have paperwork to drop off, you can do so by way of the drive-up.

Brookline and Monessen Branches **do not** have drive-up facilities but will remain open by appointment only. All Community Bank offices will be **CLOSED on Saturdays until further notice.**

ATMs are open!! For a limited time, Community Bank is **WAIVING** its \$1.50 foreign ATM usage fee!! This gives you the confidence to use any ATM that is convenient for you without having to worry about paying a fee. (Bank owned ATM surcharge may apply).

Your Community Bank **ATM/Debit Mastercard** is set with higher cash withdrawal and point of sale limits to sustain you through these times.

If you are interested in applying for a loan, you can do so by visiting our website at www.communitybank.tv. If you have already applied and need to drop off information to your lender, you can do so by way of the drive-up or making an appointment with your lender.

Be sure to call your local office ahead of time if you need a more specialized transaction (i.e. new account, change signers, cashiers check or large deposit/withdrawal or if you have other special needs). In these cases, you can schedule an appointment with our branch staff to enter the branch so that you can still receive the same level of service you are accustomed to.

Online and Mobile Banking is great for viewing account history, paying bills, paying other people, depositing checks, and transferring money.

If you are a Community Bank loan customer and you are experiencing financial hardship due to the pandemic, it is very important that you contact your local branch or call the customer service number for assistance.

Always remember that Community Bank is here for you, just as we have always been for 119 years.

Customer service representatives are available to assist at your local branch or by calling **1-888-223-8099**.

Sincerely,
Barron "Pat" McCune, Jr.
President and CEO